

# WONDERSPACES

## About

Wonderspaces creates art shows that make the world's creativity accessible to all. We believe that art can play a role in the lives of those it does not reach today if it can be made accessible. We're building a bridge between artists and new audiences, designing shows where visitors share creativity with the people they care about.

Guides are the heartbeat of a Wonderspaces show and are directly responsible for an extraordinary visitor experience. You must be an effective communicator, well-presented, adaptable, and engaging.

## Job Responsibilities

- Represent and communicate Wonderspaces mission to visitors in a positive, authentic way in accordance with our values, and standards
- Be the champion of the visitor experience by adhering to established systems and processes
- Become well-versed in all artist and installation information in order to provide a positive visitor experience
- Communicate and uphold show policies with visitors around artwork engagement and general show best practices (i.e. not allowing food/beverage in certain installations, requesting that visitors don't touch certain artworks, etc.)
- Support various functions of the overall show experience, across all departments (including but not limited to: artwork guide, ticketing, reception, customer service, maintenance, and shop/snack bar sales)
- Ensure the overall cleanliness and safety of the exhibition space

## Job Requirements

- Must demonstrate exceptional customer service and communication skills
- Maintain a neat and professional appearance
- Able to handle high-volume customer service/visitor foot traffic in accordance with state and local laws
- Self-motivated when working independently, but also can be a team player
- Flexible schedule, ability to work nights and weekends
- Ability to lift up to 35lb as needed

Duties, responsibilities, and activities may change at any time with or without notice.

## **WONDERSPACES**

Wonderspaces Austin LLC provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability, or genetics.

**Job Types:** Full-time, Part-time

**Compensation:** \$16.00 per hour

**Benefits:** health insurance, dental insurance, vision insurance, life insurance, long-term disability, paid time off, parental leave, team member discount, and referral program.

**To apply please email:** [jobs@wonderspaces.com](mailto:jobs@wonderspaces.com)